

FAQs

Q: What can CASS computers be used for?

A: Some volunteers may have access to the computer system to undertake data entry for the Show. Computers are to be used for position specific related tasks only. Using the internet for personal reasons, visiting inappropriate websites or utilising unauthorised computer programs is prohibited and may be a cause for dismissal.

Q: What are some of the special events celebrated by CASS?

A: The Alice Springs Show is a 2-day event held on the first Friday and Saturday of July, each year. We celebrate excellence in local and regional agricultural and pastoral industries and align our activities to our key purpose and objectives. The Official opening is at 2.30pm on the Friday and is conducted by our local government representative and hosted by the Show President.

Q: How is the Show funded?

A: The Central Australian Show Society Incorporated is a not for profit organisation managed by a volunteer committee, and operate in accordance with the Associations Act. We do not receive any direct funding and rely on ticket sales and trade space sales for income to put on the Show each year. We receive sponsorship from local businesses and individuals and from larger businesses in the form of 'in-kind' assistance.

Q: How do I stay informed?

A: Volunteers are able to stay informed by keeping in touch with their Section Steward / Coordinator, reading our website and social media.

Q: How am I informed about policies & procedures?

A: All volunteers can access updated information through their Section Steward / Coordinator

Q: What if I am going to be late or cannot attend on my rostered day?

A: Volunteers should inform their supervisor if they are unable to attend.

Q: What if I find that I am not enjoying my volunteer role?

A: Discuss this with your Section Steward/Coordinator and request a review, it's better to resolve any concerns and fix any problem. If you are simply looking for a change then there may be other sections that have vacant volunteer positions available.

Q: What if I am having problems with my Section Steward/Coordinator or another volunteer or staff?

A: Volunteers should in the first instance discuss the situation with their Section Steward/Coordinator or, if preferred, one of the Committee Officers. All staff and volunteers and are required to become familiar with our Grievance Policy set out in the Constitution.

Q: What do I do if my personal details change?

A: Volunteers should inform the Administration Officer of any change to their personal details.

Q: When are orientation sessions held?

A: orientation sessions are organised by your Section manager/Coordinator to communicate important information and discuss operational planning for the Show event. Volunteers are required to attend an induction sessions before they commence volunteer duties

Q: When are the designated break periods throughout the day?

A: Break times depend on the volunteer's role and hours of work, and coordinated with your Section Steward/Coordinator.

Q: What is the average time commitment of a volunteer at the Show and what are the operating hours?

A: Working hours for volunteers are flexible and are to be discussed with your section steward/coordinator prior to commencement of volunteer duties.

Q: What if I want more responsibility?

A: Volunteers can talk to their Section Steward/Coordinator about this. Performance Reviews are designed to allow frank discussion of achievements, problems and aspirations.